



Los Angeles Superior Court Awards Imaging and Data Services Contract to Continental DataGraphics

CYPRESS, CA – April 4, 2003 – Continental DataGraphics, a wholly owned subsidiary of The Boeing Co., was recently awarded a three year contract from Los Angeles Superior Court for digital imaging and data processing services. Under the terms of the contract, Continental DataGraphics (CDG) is responsible for processing approximately 8,000 traffic tickets per day at its Cypress, CA facility.

Processing services performed by CDG on the project encompass imaging and data conversion, data extraction, formatting, and delivery of indexed electronic files. CDG makes daily pick-ups of the paper ticket documents at L.A. Superior Court offices, and processes the batches for delivery of electronic files to the Court's IT department within 24 hours of receipt.

Prior to selecting CDG for this project, the L.A. Superior Court relied on in-house staff and another data processing vendor. The steep learning curve associated with processing the forms caused a significant problem whenever staff turnover occurred. CDG created rules-based software verification tables to automate the data extraction, formatting, and data conversion processes, bringing significant improvements to workflow processes, while also increasing the accuracy of the data. With this integrated tool, CDG has been able to consistently improve on the overall accuracy of the Court's citation data.

Glenn Pauley of the L.A. Superior Court is pleased with CDG's work on the project to date. Pauley commented, "As Project Manager for the L.A. Superior Court data conversion project, I wanted to extend my thanks to Continental DataGraphics for the fine job the company has done so far with the project. CDG's project team has demonstrated high quality performance during this successful project transition."

Established in 1969, Continental DataGraphics (CDG) provides a comprehensive suite of products and services for the creation, conversion, management and delivery of information. CDG's offerings include digital imaging services, technical authoring and illustration, engineering offload services, and Internet-based content hosting. CDG is also recognized as the aviation industry's largest producer of illustrated parts catalogs and parts provisioning data.

Continental DataGraphics is a part of Boeing Commercial Aviation Services, which delivers global air transport solutions including renowned customer support, integrated and digitally based information services, planning regimes for flight operations and maintenance operations, airplane modifications and technical services.

For more information, visit the Continental DataGraphics web site at: www.cdgnow.com.

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